

8th December 2020

Dear Applicant

A Message from the Chief Executive

Thank you very much for taking an interest in joining North London Muslim Housing Association (NLMHA). You would be joining us at an exciting time of change in the housing sector.

NLMHA was set up in 1988 and has developed into a significant provider of housing in a relatively short time. The Association has positioned itself as a top performing housing association in North East London.

We are a dynamic and customer-driven housing association. We own and manage over 900 general needs, shared ownership and leasehold properties in several local boroughs. In recent years, NLMHA has flourished and evolved, and have an ambitious growth plan.

Our Vision

To make a positive difference to our residents' lives through the provision of quality and affordable homes to those in need.

Our Mission Statement

To provide quality homes and services, strengthen and build communities and improve the lives of our residents.

Despite setbacks and an extremely difficult external landscape, our commitment to our social purpose and to achieving our objectives has delivered real success. We will complete our 1000th home soon.

We wish to appoint a Customer Service Officer. We are a great team and you will be part of this fantastic team.

I hope this pack helps you to understand something about NLMHA. If you think that you could be the person we are seeking for this role, we look forward to receiving your application.

Yours sincerely

Agiz Kahin

Aziz Rahim Chief Executive







A charity incorporated - Registration No. 26406R under the Cooperative and community Benefits Act 2014 Registered with The Regulator of Social Housing - Registration No. LH3859

A member of the National Housing Federation